

Day-By-Day Data Bundles: Frequently Asked Questions

What are the Day-by-Day Data Bundles?

Data bundles that allow you to pay once-off upfront and get daily allocations of data value for 7 or 30 Days.

Where can I buy the Day-By-Day Data Bundles?

You can buy Day-By-Day bundles by dialing Cell C USSD*147 # Menu from your Cell C SIM and selecting the option 'Buy Bundles'

Who can buy the Day-By-Day Data Bundles?

The Day-by-Day Data Bundles are available for purchasing to active Prepaid, TopUp and Postpaid customers.

What is the low-down on this Day-By-Day Data Bundle?

- Depending on the data bundle purchased, the inclusive data is valid for 7 or 30 days.
- The allocated Day-By-Day Data value will be allocated at 00h00:00 each day and valid until midnight at 23:59:59.
- Any data allocated for the day that is not used in the period will not carry over to the next day.

What Day-By-Day Data Bundles are available?

Below table shows the total and daily data allocation for the 7- and 30-day period:

Cell C			
Total Allocation	Daily Allocation	Pricing	Validity
7 GB	1 GB	R89,00	7 days
7.5GB	250 MB	R99,00	30 days
30 GB	1 GB	R299,00	30 days

Is there a limit to the data that can be used?

Yes, each Day-by-Day Data Bundle has a daily value allocation with a mid-night (00h00:00) expiry.

Cell C customers will deplete any other data bundles loaded or be billed at their standard tariff data rates (R0,40) in the event that their allocated Day-By-Day Data Value is completely depleted.

Can I buy multiple Day-By-Day Data Bundle?

Customers can only have one weekly (7 days) or monthly (30 days) bundle type active at any given point in time.

Can I extend the validity period of the Day-By-Day Data Bundle?

The validity of each allocated Day-By-Day Data daily value is fixed to a mid-night expiry. Any unused data from the bundle will expire at the end of the validity period.

How do I send a Day-By-Day Data bundle to a friend?

Buying/Gifting Day-By-Day data bundles to a friend is not available.

Can I use the data from the Day-By-Day data bundle for anything?

Data allocated for Day-by-Day Data Bundle is not for specific use and can be used for any internet usage.

How can I pay for the Day-By-Day Data Bundles?

Prepaid and Hybrid customers can pay using their available airtime balance.

Postpaid customers can add the Upfront Payment bundle to their monthly bill (if there is sufficient credit available on their Bill Limit). If there is insufficient Bill Limit available, customer can call Customer Care on 084 135 free from your Cell C SIM to increase your Bill Limit

How do I cancel/deactivate the Day-By-Day data bundles?

No cancellations or refunds of once-off Day-By-Day bundle purchases will be allowed once the bundles are activated.