

Terms and Conditions - New Connector Mobile

1. It is important that you accept and understand these Terms and Conditions in order for you to make use of the Cell C Connector Mobile Plans (the "Connector Plans").
2. The Connector Plans are available on Postpaid only for new and existing customers.
3. All standard terms and conditions of Cell C Limited and Cell C Service Provider Company (Pty) Ltd apply.
4. The Connector Plans will be available as a SIM only offering on 24-month contract length.
5. All prices and usage rates advertised include VAT, unless otherwise stated.
6. A once-off SIM and Connection Fee of R199 (including VAT), will be charged for new activations on the Connector Plans.
7. The Connector Plans will be available through the following Cell C sales channels:
 - Cell C Stores (Franchise and Company Owned).
 - Online at cellc.co.za
 - Business Sales / Government sales
8. The following Connector Plans are available on Postpaid to all new and existing customers, subject to Cell C's normal credit vetting rules:

Table 1. New Connector Postpaid Plans

	Connector 1	Connector 2	Connector 3	Connector 4	Connector 5
Monthly Subscription fee	R549	R659	R899	R1149	R1799
Inclusive value					
Data	5GB	7GB	13GB	20GB	60GB
Any-net minutes	200	200	500	1000	1000
SMS	200	200	200	500	500
Free VAS					
WhatsApp Data	1GB				
Tariff plan rates					
Data	R0,50				
Voice	R0,55				
SMS	R0,20				

9. The first month's inclusive benefits (minutes/SMS/data) and subscription to the Connector Plans will be pro-rated depending on the date of activation of the selected plan; thereafter the benefits will be credited monthly on the 1st of every calendar month.

10. The inclusive minutes can be used for calls, including Wi-Fi Calling, to any local network in South Africa but cannot be used for International Calling and Roaming and premium rated or special number calls.
11. A 1GB Fair Usage Policy (FUP) applies to the FREE WhatsApp benefit on all the Connector Plans.
12. Voice and Video calls using WhatsApp will be charged for
13. There is a one calendar month carryover of any unused inclusive value on the Connector Plans, namely voice minutes, SMS and data. This includes the 1GB WhatsApp Data
14. This carryover only applies to the inclusive value of the selected plan;
15. Voice minutes, SMS and data can be accumulated to a maximum of 2 x the inclusive value
16. For mid-month activation on the Connector Plans, the pro-rated inclusive value of the first month will be carried over till the end of the second month.
17. The billing increment will be per second billing from the 1st second for a voice call and 25KB for data increments.
18. Data bundles purchased will be charged at the applicable data bundle rates and added to the customer's monthly invoice as an additional charge or debited against airtime for TopUp.
19. All existing Cell C International Calling and Roaming rates will apply. International Calling and Roaming will be charged as out of bundle usage and added to the customer's monthly invoice.
20. International SMS/MMS, Premium Rated SMS/MMS or any other Value-Added Services, subscription services or bundle purchases will be charged as out of bundle usage and added to the customer's monthly invoice.
21. Community Service Telephones, Low Cost Routing and WASPs/Premium Rated Services will be billed at applicable out of bundle rates.
22. Cell C will not be liable for charges incurred where the subscriber dials non-qualifying numbers.
23. Data consumption while roaming internationally will not deplete from the inclusive airtime value or any bundles purchased. Data roaming rates will apply and will be charged as out of bundle usage.
24. All out of bundle usage for Postpaid customers will be added to the customer's monthly invoice.

25. Value Added Services activated at point of sale can be added to the customer's monthly invoice as per customer's request.
26. Upward and downward migrations to and from the Connector Plans is allowed.
27. The existing handset value will be carried over to the new contract.
28. Existing inclusive benefits on the old plan will be forfeited.
29. Migration fees may apply.
30. Where the customer has fully depleted the inclusive value before end of the month, the applicable out-of-bundle rates will apply and Cell C will not be liable for these out of bundle charges.
31. Cancellation of the contract on one of the Connector Plans will include standard Cell C cancellation fees and penalties. Visit the nearest Cell C store for more information on contract cancellation.
32. Existing Postpaid and TopUp customers that are due for an upgrade shall be allowed to upgrade to the Connector Plans
33. Existing benefits will be forfeited.
34. The customer will qualify for the inclusive benefits of the Connector Plan.

General

35. If a customer does not comply with these terms and conditions and/or the processes applicable, Cell C reserves the right to refuse to allow the customer to sign up for the Connector Plans.
36. It is important that you understand that all customers who sign up for the Cell C Connector Plans indemnify Cell C, its directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors and sponsors against any loss or damages, either direct, indirect, consequential or otherwise, arising from their use of the Connector Plans.
37. Cell C reserves the right to suspend the Connector Plans in its sole discretion, including when any fraudulent activity is suspected, and if the outcome of an investigation proves that fraudulent activity did occur, Cell C shall be entitled to terminate.
38. Cell C has the right to withdraw or shorten the availability of the Connector Plans in its sole and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.