

TERMS AND CONDITIONS – AIRTIME SHARE

- 1) All Cell C Prepaid and Top Up customers are eligible to use the Airtime Share service.
- 2) Customers are required to opt-in for the service either via *147# or using the Cell C App.
- 3) Customers will then be able to transfer airtime either via *147# or using the Cell C App.
- 4) The party sending the airtime and the party receiving the airtime will both receive an SMS stating the amount of airtime that has been shared and the sender's cell phone number.
- 5) **Airtime sharing transactions cannot be reversed once such transactions have been successfully completed.**
- 6) For the first airtime transfer, the minimum transaction value is R50 for all new Prepaid and Top Up customers. Therefore, new customers will not be allowed to transfer airtime less than R50 on their first airtime request.
- 7) After the first transfer, new Prepaid and Top Up customers may only transfer one of the following pre-defined amounts of R5, R10, R20, R30 or R50 in a single transaction.
- 8) The minimum transfer value is R5 (five rand) and the maximum transfer value is R1 000 (one thousand rand) per day. The transfer value may not exceed and R10 000 (ten thousand rand) per month.
- 9) The service is FREE; the Rand value amount shared will be deducted from the customer's available airtime balance.
- 10) Customers will only be able to share airtime in Rand value from recharges performed and cannot:
 - a) share free and/or inclusive minutes, SMS, MMS or Data;
 - b) share any free and/or bonus airtime given in competitions or incentives from Cell C as part of a promotion or competition;
 - c) share any of the inclusive benefits included in their Top Up customer package;
 - d) share airtime to contract customers; and
 - e) use their Emergency Airtime credit to share airtime to another Prepaid or Top Up customer.
- 11) All active Cell C Prepaid and Top Up customers will be able to share and receive airtime from another active Cell C Prepaid and Top Up customers.
- 12) If the Top Up customer's SIM card is locked/blocked or the customer's account is suspended or deactivated, for any reason, the customer will not be able to complete any transactions.
- 13) Customers can only send one request for airtime daily.
- 14) Cell C may amend, modify or otherwise change these terms and conditions in its sole and absolute discretion and the amended version will be displayed in the same media as these terms and conditions. Cell C will notify customers before Cell C amends or otherwise changes the terms and conditions. By continuing to participate in and/or use the service, you agree and understand that you will be bound by the amended terms and conditions.

- 15) Cell C and any of its agents, directors, affiliates, members or employees shall not be responsible in any way for claims, loss or damages (either direct, indirect, consequential or otherwise), arising from customers' use of the service.
- 16) Cell C has the right to withdraw, or shorten the duration of the service in its sole discretion and absolute discretion and will notify customers if it chooses to do so. Customers will not have a claim against Cell C in this event.